

## PREMISES LICENCE

Premises licence number

09/00991/LIPREM

### Part 1 – Premises details

**Postal address of premises, or if none, ordnance survey map reference or description including Post Town and Post Code**

Escape Bar  
72 Westow Hill  
Upper Norwood  
London  
SE19 1SB

**Telephone number** N/k

**Where the licence is time limited the dates**

N/A

**Licensable activities authorised by the licence**

The sale by retail of alcohol – On and Off the premises

The provision of regulated entertainment namely:

a) live music, b) recorded music

**The times the licence authorises the carrying out of licensable activities**

The sale by retail of alcohol – On and Off the premises

Monday to Sunday 0800 hours until 2200 hours

The provision of regulated entertainment namely:

a) live music, b) recorded music

Monday to Sunday 1800 hours until 2200 hours

**The opening hours of the premises**

Monday to Sunday 0800 until 2300 hours

**Where the licence authorises supplies of alcohol whether these are on and/or off supplies**

On and Off

**Part 2**

**Name, (registered) address, telephone number and e-mail (where relevant) of holder of premises licence**

Michael Jellow

[REDACTED]

[REDACTED]

Croydon

[REDACTED]

**Registered number of holder, for example company number, charity number (where applicable)**

N/A

**Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol**

Michael Jellow

[REDACTED]

[REDACTED]

Croydon

[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises the supply of alcohol**

Personal Licence No: 19/02730/LIPERS

Licensing Authority: London Borough of Croydon

**Date Original Licence Issued: 09.12.2009**

**Date This Licence Effective: 28.11.2019**

**Licensing Manager  
Place Department**

## Annex 1 - Mandatory conditions

The licence is granted subject to the Mandatory conditions for sale of alcohol as set out in the Licensing Act 2003 as amended by the Licensing Act 2003 (Mandatory Licensing Conditions) Order 2010 and Order 2014.

1. - where a premises licence authorises the supply of alcohol, the licence must include the following conditions:-

No supply of alcohol may be made under the premises licence -

(a) at a time where there is no designated premises supervisor in respect of the premises licence,

or

(b) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended.

2. - Every supply of alcohol under the premises licence must be made or authorised by a person who holds a personal licence.

3. (1) The responsible person must ensure the staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purposes of encouraging the sale or supply of alcohol for consumption on the premises –

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk to undermine a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamourise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

4. The responsible person must ensure that free potable water is provided on request to customers where it is reasonable available.

5. - (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either -

- (a) a holographic mark, or
- (b) an ultraviolet feature.

6. The responsible person must ensure that -

(a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measure -

- (i) beer or cider: ½ pint;
- (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) still wine in a glass: 125 ml;

(b) these measures and displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

**\*Responsible person is defined as:**

(a) In relation to licensed premises:

- (i) The holder of a premises licence in respect of the premises,
- (ii) The designated premises supervisor (if any) under such a licence, or
- (iii) Any individual aged 18 or over who is authorised for the purposes of section (4) of the Licensing Act 2003 by such a holder or supervisor,

(b) In relation to premises in respect of which there is in force a club premises certificate, any member of officer of the club present on the premises in a capacity which enables him to prevent the supply in question

In respect of the condition governing age verification, there are specific duties relating respectively to the holder of the premises licence or club premises certificate and designated premises supervisor.

7. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

8. For the purposes of the condition set out in paragraph 1 -

- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979.
- (b) “permitted price” is the price found by applying the formula –  $P = D + (D \times V)$

where -

- (i) P is the permitted price,
  - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
  - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –
- (i) the holder of the premises licence
  - (ii) the designated premises supervisor (if any) in respect of such a licence, or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (d) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (e) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

9. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

10. - (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax.

(2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

## **Annex 2 - Conditions consistent with the Operating Schedule**

None

## **Annex 3 - Conditions attached after a hearing by the licensing authority**

N/A

## **Annex 4 – Plans**

Attached

## Vary a Premises Licence

### Review

Please review the details to below to ensure they are correct before proceeding. If the details shown are not correct, click previous to enter the correct licence number.

Current Licence number

19/03989/LIVDPS

Current Premises address

72 Westow Hill Upper Norwood London SE19 1SB

### Premises Details

Premises Licence Number \*

19/03989/LIVDPS

Premises Address \*

72 Westow Hill Upper Norwood London SE19 1SB

Telephone Number at Premises (if any)

02037453550

Non-domestic rateable value of premises. \*

£ 23750

### Type of Premises Licence Holder

Type of Premises Licence Holder \*

Individual(s)

**Premises Licence Holder - Individual**

A2

I/We being the premises licence holder, apply to vary a premises licence under section 34 of the licensing Act 2003 for the premises described.

Title *	Mr
First name *	Michael
Surname *	Jellow
Street address *	<del>XXXXXXXXXX</del>
	Croydon
Town/City *	London
County	
Postcode *	<del>XXXXXX</del>
Daytime Contact Telephone Number	
Email *	<del>XXXXXXXXXX</del>

**Variation**

Do you want the proposed variation to take effect as soon as possible? *	Yes
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A2

## Variation

Do you want the proposed variation to have effect in relation to the introduction of the late night levy? (Please see Guidance Note 1)\*

No

Briefly describe the nature of the proposed variation. (Please see Guidance Note 2) \*

We propose to have our licensing hours adjusted to 11:00 to 03:00 on Friday and Saturdays, and 11:00 to 01:00 from Sunday to Thursdays. Due to the nature of our business model, it would be more profitable for us as a business and meet the needs of our clientele better. Covid has severely affected the business and caused a significant loss. By adjusting our hours, we can accommodate the needs of our clientele better and make the business model more viable.

If your proposed variation would mean that 5,000 or more people are expected to attend the premises at any one time, please state the number.



A2

## Operating Schedule

Complete those parts of the Operating Schedule below which would be subject to change if this application to vary is successful.

Provision of regulated entertainment (please read guidance note 3) \*

- Plays
- Films
- Indoor Sporting Events
- Boxing or Wrestling
- Live Music
- Recorded Music
- Performances of Dance
- Anything of a similar description falling under Music or Dance
- Provision of late night refreshment
- Supply of Alcohol

### Type of Variation - Films

Please select the type of variation that applies to this activity.

\*

Change an existing Activity

A2

## Film Standard Times

Standard days and timings, where you intend to use the premises for the exhibition of films. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00

## Film Standard Times

Standard days and timings, where you intend to use the premises for the exhibition of films. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

## Film Standard Times

Standard days and timings, where you intend to use the premises for the exhibition of films. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

A2

## Films

Will the exhibition of films take place indoors or outdoors or both? (please read guidance note 4) \*

Indoors

Please provide further details. (please read guidance note 5)

Sound systems played will be amplified, but kept to a reasonable noise level that is not a disturbance or nuisance to any of the local residents.

State any seasonal variations for the exhibition of films. (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday & New Year's Eve, 23:00 hours to 04:00 hours

Please state any non-standard timings, where you intend to use the premises for the exhibition of films at different times from the Standard days and times listed? (please read guidance note 7)

N/a

## Type of Variation - Live Music

Please select the type of variation that applies to this activity. \*

Change an existing Activity

## Live Music Standard Times

Standard days and timings, where you intend to use the premises for the performance of live music. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00

## Live Music Standard Times

Standard days and timings, where you intend to use the premises for the performance of live music. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

## Live Music Standard Times

A2

Standard days and timings, where you intend to use the premises for the performance of live music. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

## Live Music

Will the Performance of Live Music take place indoors or outdoors or both? (please read guidance note 4) \*

Indoors

Please provide further details.(please read guidance note 5)

Sound systems played will be amplified, but kept to a reasonable noise level that is not a disturbance or nuisance to any of the local residents.

State any seasonal variations for the Performance of Live Music (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday & New Year's Eve 23:00 to 04:00

Please state any non-standard timings, where you intend to use the premises for the performance of live music at different times from the Standard days and times listed? (please read guidance note 7)

N/a

## Type of Variation - Recorded Music

Please select the type of variation that applies to this activity.  
\*

Change an existing Activity

## Recorded Music Standard Times

Standard days and timings, where you intend to use the premises for the performance of recorded music. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00

A2

**Recorded Music Standard Times**

Standard days and timings, where you intend to use the premises for the performance of recorded music. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

**Recorded Music Standard Times**

Standard days and timings, where you intend to use the premises for the performance of recorded music. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

**Recorded Music**

Will the playing of recorded music take place indoors or outdoors or both? (please read guidance note 4) \*

Indoors

Please provide further details (please read guidance note 5)

Music played will be amplified, however it will be played at a reasonable noise level as not to be a disruption or nuisance to the surrounding neighbours.

State any seasonal variations for the playing of recorded music (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday & New Year's Eve: 23:00 to 04:00.

Please state any non-standard timings, where you intend to use the premises for the performance of recorded music at different times from the Standard days and times listed? (please read guidance note 7)

N/a

**Type of Variation - Anything of a similar description falling under Music or Dance**

Please select the type of variation that applies to this activity.  
\*

Change an existing Activity

A2

**Anything of a similar description falling under Music or Dance Standard Times**

Standard days and timings, where you intend to use the premises for anything of a similar description falling under music or dance. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00

**Anything of a similar description falling under Music or Dance Standard Times**

Standard days and timings, where you intend to use the premises for anything of a similar description falling under music or dance. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

**Anything of a similar description falling under Music or Dance Standard Times**

Standard days and timings, where you intend to use the premises for anything of a similar description falling under music or dance. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

## Anything of a similar description falling under Music or Dance

A2

Please give a description of the type of entertainment you will be providing

Employment of a DJ from 22:00. Area provided for patrons to socialise and dance.

Will the entertainment take place indoors or outdoors or both? (please read guidance note 4) \*

Indoors

Please provide further details (please read guidance note 5)

Music played will be amplified, however it will be played at a reasonable noise level as not to be a disruption or nuisance to the surrounding neighbours.

State any seasonal variations for the entertainment (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday & New Year's Eve: 23:00 to 04:00.

Please state any non-standard timings, where you intend to use the premises for entertainment at different times from the Standard days and times listed? (please read guidance note 7)

n/a

## Type of Variation - Late Night Refreshment

Please select the type of variation that applies to this activity.

Change an existing Activity

## Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00

## Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

A2

## Late Night Refreshment Standard Times

Standard days and timings, where you intend to use the premises for late night refreshment. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

## Late Night Refreshment

Will the provision of late night refreshment take place indoors or outdoors or both? (please read guidance note 4) \*

Indoors

Please provide further details. (please read guidance note 5)

Provision of hot and cold food, available on request as a sit down meal.

State any seasonal variations for the provision of late night refreshment. (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday &amp; New Year's Eve: 23:00 to 04:00.

Please state any non-standard timings, where you intend to use the premises for late night refreshment at different times from the Standard days and times listed? (please read guidance note 7)

N/a

## Type of Variation - Supply of Alcohol

Please select the type of variation that applies to this activity. \*

Change an existing Activity

## Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00



A2

## Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

## Supply of Alcohol Standard Times

Standard days and timings, where you intend to use the premises for the supply of alcohol. (please read guidance note 8) \*  
Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

## Supply of Alcohol

Will the supply of alcohol be for consumption on premises or off premises or both? (please read guidance note 9) \*

On the premises

State any seasonal variations for the supply of alcohol. (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday &amp; New Year's Eve: 23:00 to 04:00.

Please state any non-standard timings, where you intend to use the premises for the supply of alcohol at different times from the Standard days and times listed? (please read guidance note 7)

n/a

## Adult Entertainment

Please highlight any adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children. (please read guidance note 10)

None

A2

## Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Friday to Saturday

11:00

03:00

## Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Sunday

11:00

01:00

## Opening Hours Standard Times

Standard days and timings, where the premises are open to the public. (please read guidance note 8) \* Please enter times in 24hr format (HH:MM)

Day \*

Monday to Thursday

11:00

01:00

## Opening Hours

State any seasonal variations. (please read guidance note 6)

Christmas Eve, Christmas Day, Good Friday & New Year's Eve: 23:00 to 04:00.

Please state any Non-standard timings, where you intend the premises to be open to the public at different times from the Standard days and times listed? (please read guidance note 7)

n/a

A2

## Variation

Please identify those conditions currently imposed on the licence which you believe could be removed as a consequence of the proposed variation you are seeking.

There are no conditions currently imposed on the licence which will be removed as a consequence of the proposed variation.

I agree to return the original premises licence or the relevant part of the original premises licence: \*

Yes

Note: This application cannot be processed until the original licence is received or a statement as to why it cannot be returned has been accepted.

A-2

## Licensing Objectives

Describe any additional steps you intend to take to promote the four licensing objectives as a result of the proposed variation:

a) General - all four licensing objectives (b, c, d and e)  
(please read guidance note 11)

- Refusal book to record all refusals of sales of alcohol. - First Aid training given to all staff. - Regular liaison with residents within close proximity of the premises to address concerns. - Ensure no noise nuisance is caused to local residents from any activity associated with the premises licence. - Dispersal policy in place to ensure noise from exiting & entering is kept to minimum. - CCTV failure notified to Police & Local Authority immediately.

b) The prevention of crime and disorder

- Identifying Scanning device in use at the entrance from 21:00. All customer's ID scanned with ID bearing resemblance to customer. - Written policy for drugs, weapons and theft. Signage displayed explaining zero drugs tolerance. - CCTV system installation covering all areas of building. Image capture to identification standard with time and date. Images kept for 31 days and available on request. CCTV signage displayed. Staff trained in use of CCTV system & trained to download footage.

c) Public safety

- 2 qualified door supervisors with displayed badges at the venue after 22:00. Record keeping of staff on duty made available on request. - Counting devices used & accurate log of patron numbers maintained. - Incident register maintained at the premises. Incidents added within 24hrs. - No alcohol or glassware is permitted to leave the premises.

d) The prevention of public nuisance

- Supervised queue to enter premises to prevent public nuisance or obstruction to the public highway. - Supervised outdoor smoking in an orderly manner to prevent public nuisance or obstruction to the public highway. - Windows kept shut at all times so no noise or lighting disturbs flats above the premises. - Door supervisors patrol surrounding area & disperse patrons to prevent nuisance to nearby residents.

e) The protection of children from harm

- Staff training (in line with Licensing Act 2003) in conflict management, age restricted products and protection of children from harm. Refresher training every 6 months and records kept. - Challenge 25 policy with presentation of acceptable ID. Any doubt or concern in any way, sale of alcohol is refused. Signage displayed.

## Declarations

Declaration Type \*

Sole Applicant - Individual or Other

## Declarations

A2

I have made or enclosed payment of the fee or. I have not made or enclosed payment of the fee because this application has been made in relation to the introduction of the late night levy. I have sent copies of this application and the plan to responsible authorities and others where applicable. I understand I must now advertise my application. I understand I must now return the original premises licence, or relevant part of it or have provided an explanation why I will not be able to do this. I understand that if I do not comply with the above requirements my application will be rejected.

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT

Signature/Declaration of applicant (the current premises licence holder) or applicant's solicitor or other duly authorised agent (see Guidance Note 13). If signing/applying on behalf of the applicant, please state your name and in what capacity you are authorised to sign/apply. When submitting an on-line application form the 'Declaration made' checkbox must be selected.

Full Name \*

Michael Jellow

Date \*

10/12/2021

Capacity \*

Applicant



Declaration made

Do you wish to provide alternative correspondence details? \*

No

## Email confirmation

On submission an email confirmation will be sent using the details below

Forename

Michael

Surname /Company Name

Jellow

Email \*

[REDACTED]

Telephone

[REDACTED]

**Proposed Annex 2 conditions for Escape Bar, 72 Westow Hill, Upper Norwood, SE19**

The premises licence holder shall (ensure) –

1. Staff must be given training in relation to Licensing Act 2003, conflict management, age restricted products and the protection of children from harm. Refresher training shall be given every 6 months and records shall be kept at the premises and made available for inspection by the police or authorised official from the local authority
2. The venue must provide its own written policy in relation to searching, drugs, weapons and theft. Signage shall be displayed at the entrance of the premises and in toilets explaining a zero tolerance to drugs
3. A CCTV system must be installed at the premises covering the entrance, the external area and all internal areas. A head and shoulders image to identification standard must be captured of every person entering the premises. Images shall be kept for 31 days and supplied to the police or local authority on request.
4. The CCTV system will display, on screen and on any recording, the correct time and date that images were captured.
5. CCTV signage must be displayed, reminding customers that CCTV is in operation.
6. Signage shall be displayed in a prominent position on the premises requesting that customers leave quietly.
7. A member of staff trained in the use of the CCTV system must be available at the premises at all times that the premises is open to the public in order to show police images if required. A member of staff suitably trained to download CCTV footage must then be available within 48hrs. The downloaded footage is to be supplied in a useable digital format.
8. Breakdown or system failure of the CCTV will be notified to the Police and Local Authority immediately. Repair records / invoices shall be kept on site for at least 12 months and be readily available to be viewed by all authorised persons upon request. Licensable activities shall not be permitted if the CCTV equipment is inoperative for any reason
9. A minimum of two door supervisors shall be deployed at the venue every Friday, Saturday, Christmas Eve, New Year's Eve, bank holidays and Sundays before a bank holiday from 22:00hrs until the premises closes.
10. Ensure that records are kept by the DPS, at the premises, of the following details of any door-supervisor employed at the premises: -
  - a. Name and date of birth
  - b. Full 16 digit SIA badge number
  - c. Dates and times employed
11. These records must be made available, in useable form, to the Metropolitan Police, Croydon Council officers or authorised officers of the Security Industry Authority upon request.
12. A comprehensive incident register must be maintained, at the premises. Details of incidents shall be added to the register within 24hrs of any incident. CCTV images of any incident will

be recorded and kept at the premises along with a copy of the incident report and written reports from all members of staff involved

- a. The following details must be recorded: -
- b. Date of the incident
- c. Time of the incident
- d. Location of the incident
- e. Persons concerned in the incident
- f. Summary of incident
- g. Identification of any Emergency Services Personnel attending where possible

13. No alcohol or glass ware shall be permitted to leave the premises after 2300 hours.
14. Ensure that a refusal book or electronic system to record all refusals of sales of alcohol shall be maintained on the premises and made available to the police and local authority officers upon reasonable request.
15. The premises must ensure that an identification scanning device, capable of recording and checking details of identity documents is in use at the entrance of the premises from 2100 hours every Friday, Saturday, Christmas Eve, New Year's Eve, bank holidays and Sundays before a bank holiday from 21:00hrs until the premises closes. Every person regardless of age will have valid and in date photo ID scanned. All photo ID must bear a resemblance to the person who enters the premises so that they can be easily identifiable on the head and shoulders on entry camera.
16. Any queue to enter premises must be supervised so as to ensure that there is no public nuisance or obstruction to the public highway
17. The premises licence holder shall ensure that any patrons drinking and/or smoking outside the premises do so in an orderly manner and are supervised by staff so as to ensure that there is no public nuisance or obstruction of the public highway.
18. When door supervisors are on duty 'Clickers' or other recognised counting devices shall be used. An accurate log of patron numbers shall be maintained by door supervisors and available to police or authorised Council officers on request.
19. Customers shall only consume alcohol on the premises which has been purchased at those premises.
20. Implement a Challenge 25 policy with the only suitable identification to include passport, UK driving licence or an ID card bearing the PASS Hologram. If such identification cannot be provided, or there is any doubt or concern in any way, then sale of alcohol shall be refused and recorded in the refusals register.
21. Challenge 25 signage to be displayed prominently in the premises
22. The licensee will ensure that door supervisors will patrol the surroundings of the premises and disperse patrons from the area so not to cause nuisance to nearby residents.

23. The licensee to have a strict written dispersal policy in place that both door supervisors and management team are trained in, to ensure that noise from exiting and entering is kept to minimum.
24. The licensee will ensure that there is close and regular liaison with the landlords and residents within close proximity of the premises to address complaints and concerns.



To Whom it may concern,

This letter is in reference to the application put in by Mr. Michael Jellow to vary the premises license at Escape Bar, address 72 Westow Hill, SE19 1SB. Ref: DSFX1639152498917.

As the current resident at [REDACTED] Westow hill (directly [REDACTED] applying establishment), I would sincerely request that their application be denied, and that their licensed hours remain unchanged.

They would like to extend their weeknight (Sunday – Thursday) hours to remain open until 1am. This would result in an increase of both noise pollution due to customers being noisy in the streets as they leave the establishment, and also personal distress due to loud music late at night. The owner and I are in contact with each other and have been since June 2021. We got in contact on the advice of the noise-complaint officer who responded when I first put in a complaint to the council. He recommended that Michael and I talk to try and sort this out before I called the council to complain any further. I went to speak with Michael after that and we exchanged numbers, leading to me contact him to ask for the volume to be turned down in the late evening. Admittedly, he will have the volume lowered when requested, however it has been rather intrusive that I need ask repeatedly. He has assured me that he will investigate soundproofing solutions, but I have yet to see a builder come and alter anything in his establishment. Besides all this, I think the idea of a bar/club being open until 1am on weeknight/working evenings is ridiculous, especially as they are located highly residential area, and especially as these residents must be up at early hours the following mornings for work.

They would also like to extend their weekend (Friday & Saturday) hours to remain open until 3am. If they had a more robust soundproofing system in place I would not object to this as much, however as I mentioned above, there seems to be little in the ways of such a system in place. In the past there have been multiple instances of them hosting events until those hours anyways. The owner would notify me, and, as a favour, I would be incredibly accommodating and find somewhere else to sleep for that evening. I was under the impression that this would be a short-term occurrence until they dealt with soundproofing, however, once again, I have seen little in the way of soundproofing adjustments made to the establishment, and so my fear is that I will be turfed out again and again while they host events that go until late hours. There have also been instances where I was not notified, and was only told that they would be staying open late after I had messaged and asked them to turn down the music.

I understand they have a business to run, and I am sympathetic to the difficulties they must have faced during the recent pandemic. In an effort to further accommodate them I had begun sleeping with earplugs, again under the impression that it would be a short-term solution while they soundproofed the establishment. While this does provide some relief, there have been instances where even the earplugs have not helped with sleep. My guess as to why this is would be the placement of their speakers: where they are on the establishment walls means that the vibrations from the lower frequencies travel straight [REDACTED] into the [REDACTED] of my bedroom. Earplugs can only do so much against that. I say all this to illustrate that I am willing

to be flexible and work with them, but only to a point. This complaint letter might not have happened had they notified me of their intent to apply for a license adjustment, however they gave me no such warning, and after so much accommodation on my end, I feel obliged to protest.

There is an establishment just several doors down the road from escape: "Cocktail Embassy." This establishment has regular late-night events, and there have been times I've been returning from work late to see their doors and windows wide open but heard no sound that could be complained about. Upon further inspection, my guess as to why this is would be due to the fact that their street level floor has no large speakers, and that the area is a dining/seated one. There is a staircase leading down into what I imagine to be the "club-style" basement, likely where they have the loud music. Since there is an entire floor separating the tenants ~~from~~ them from the dance music, I can imagine there is little to no noise bleeding up into the flat. Were Escape bar to do something similar and have their dance/club area in the basement, again, this letter would not be being written.

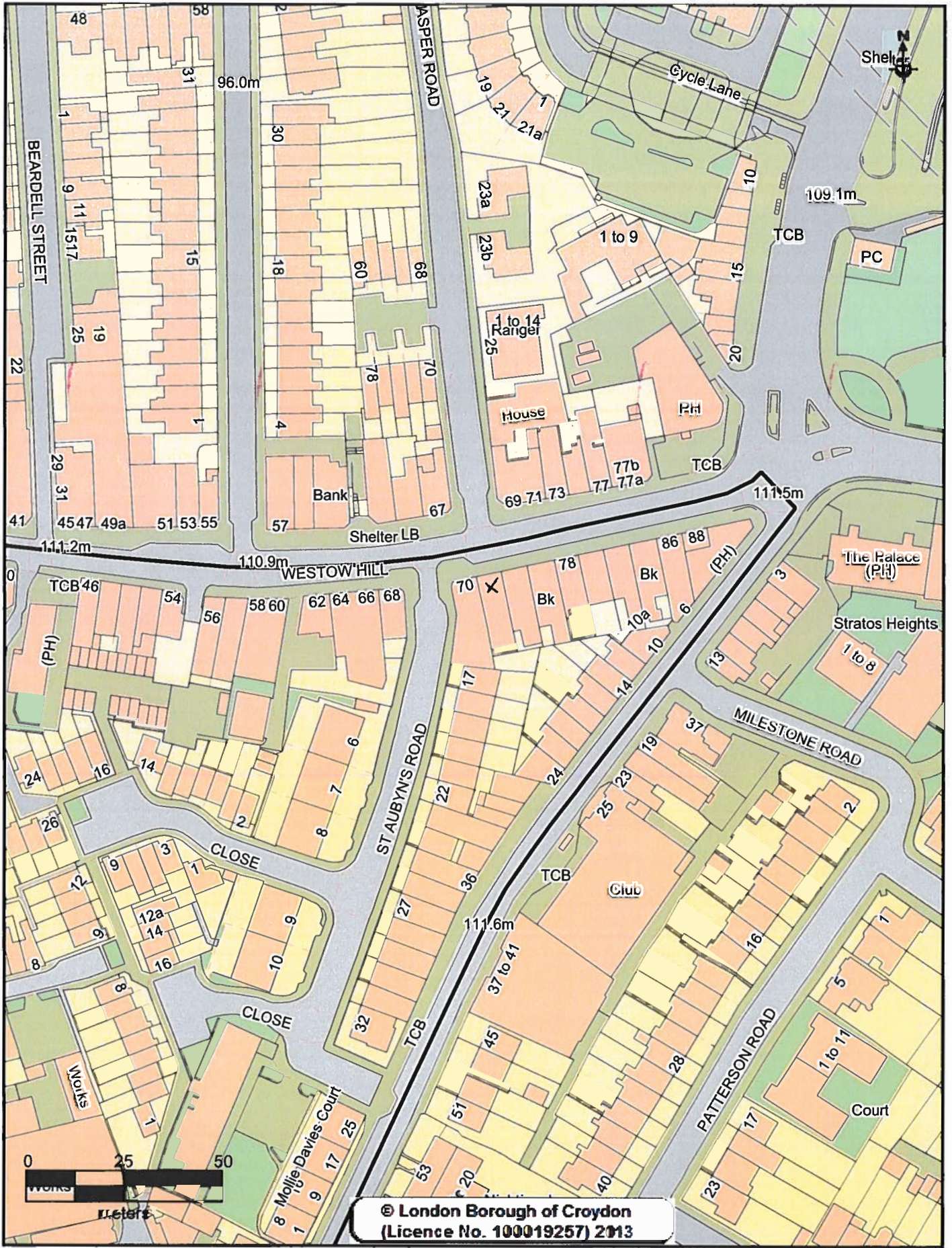
I am a freelance musician, and so this makes my residence as much my business space as the establishment ~~is~~. There are times I must record for an external project, and this requires a number of hours that are reasonably quiet and undisturbed. There are also times where I must be up early for rehearsals that are quite a distance away, and so I must be able to confidently get a full night's sleep. There are also my own personal practice hours to consider, and I can assure you that it is quite difficult to keep time with a metronome while practicing a particularly difficult orchestral passage when there is a cross beat coming ~~through~~ through the ~~music~~ from the music ~~is~~. I say this to give some further context for the insistence of my complaint.

Finally, I would like to point to two other instances where noise pollution and anti-social behaviour concerns have been the refusal points to similar requests. In Feb 2020 the establishment Veranda, also located on the Crystal Palace triangle, requested their hours be extended in similar fashion to Escape bar. The residents in the housing behind them complained due to the drug abuse and anti-social behaviour of customers from Veranada. From what I understand, Veranda's hours were not allowed to be extended, but I may be wrong. Additionally, in 2019 it was proposed that a McDonald's restaurant was to be built on the Crystal Palace triangle. This was protested against by many (800+) of the residents for fear of the increase in non-local traffic (delivery drivers), and potential late-night noise concerns. I recognize that my specific instance isn't as large with regards to the number of people affected, however I do think it would be in the best interest of the Crystal Palace community if Escape bar are not allowed to extend their hours so late, especially during the week.

Sincerely

A large, dark, scribbled-out handwritten signature.





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X = 72 Westow Hill